

USER FRUSTRATIONS
(with current Landsat System)

DATA QUALITY

- "The negatives are bulletproof!"
- "Desert scenes have no contrast!"
- "There's no underwater detail in the image!"
- "The image is badly striped!"

DATA DELIVERY

- "Film images are not available until 30-45 days after acquisition."
- "CCT's for most of the world take 3-6 months for delivery."
- "I can't view browse images (to evaluate cloud cover location) until six months after acquisition."
- "I can't get all-digital-processed images for a lot of recent MSS data & can't get any digital RBV data."
- "I can't get unresampled digital data for my research project."
- "I can't get data acquired two years ago which have been all-digital processed."

UNCERTAINTY OF HISTORICAL DATA

- "I hear that data acquired prior to 1976 is going to be destroyed.....A National Disaster!"

INABILITY TO COMMUNICATE WITH THE SYSTEM

- "All scenes over path xx, row yy have heavy cloud cover... I need coverage... is it possible to have the satellite turned on during the next pass?"

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